Ariba Help Center Request

Smith+Nephew

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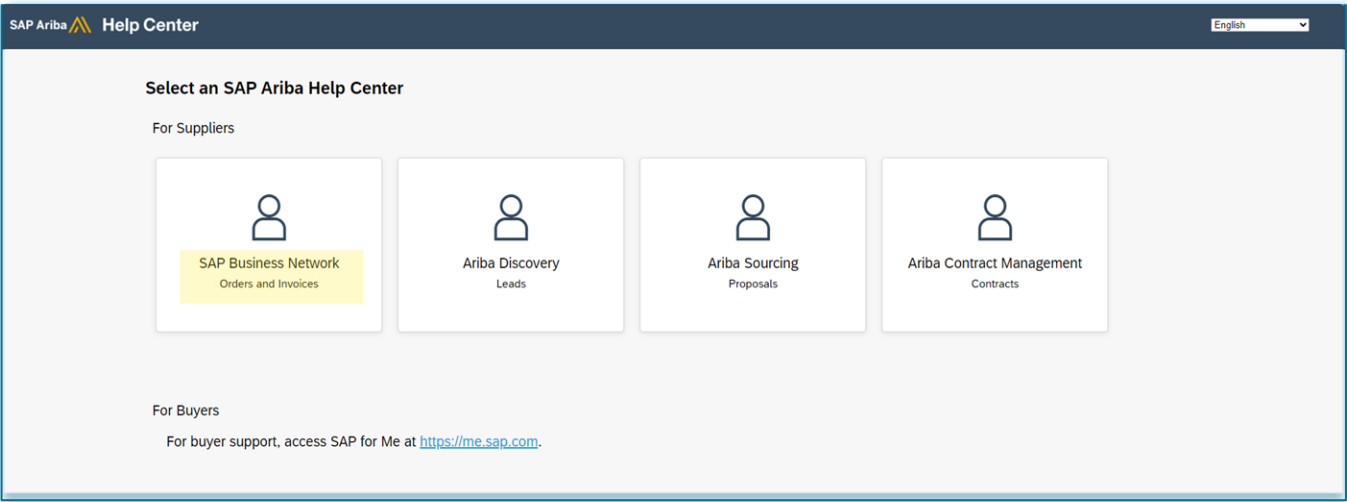
How To Reach Ariba Help Center Page?

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To submit your request to Ariba Help Center please go to below website:

Https://support.ariba.com/help

How to log a Case to Ariba Help Center

After reaching Help Center main website, please go to SAP Business Network for more options.
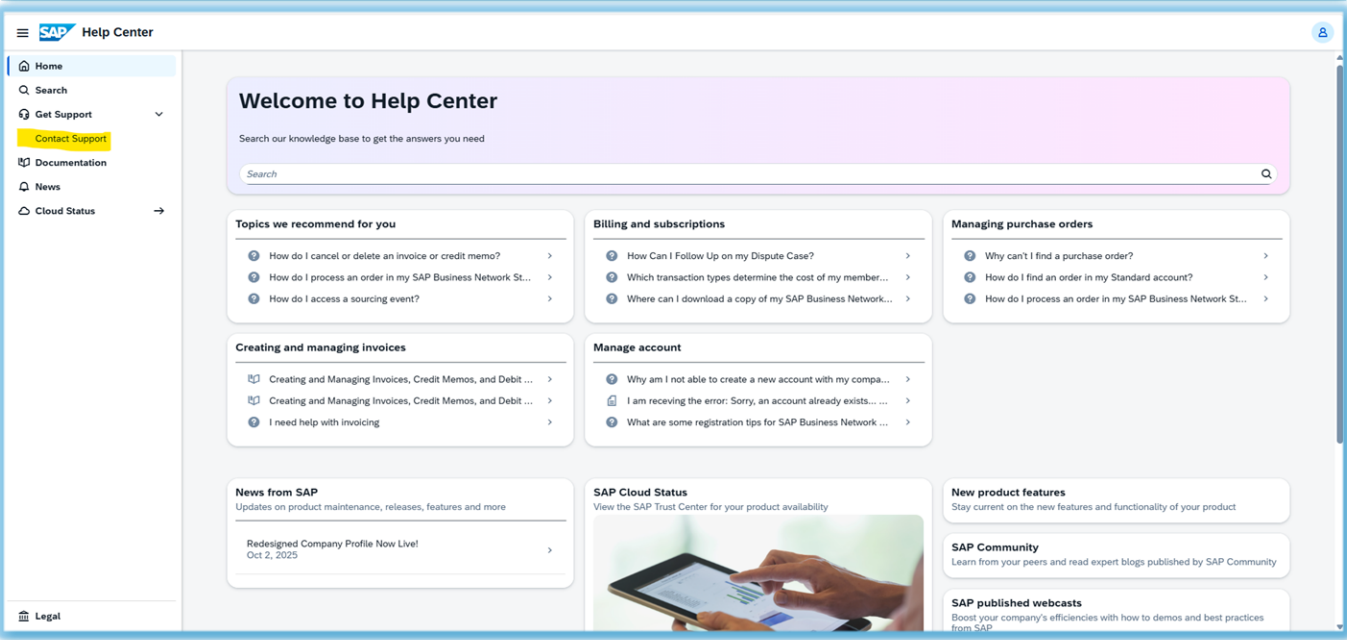
From this site, please go to Contact Support tab on the left side menu.

How to log a Case to Ariba Help Center

After reaching Contact us page, in Step 1 provide a description of your issue.

Once provided you will see some suggested solutions; however if none of them applies to your issue or you specifically need to reach the SAP Support Team, chose the option: „I am experiencing a different issue" and click: „Next Step"

How to log a Case to Ariba Help Center

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In Step 2 you will be again presented with additional troubleshooting Resources that might solve your issue.
Click „Next" to proceed with your Request for direct support from SAP Support Team.

How to log a Case to Ariba Help Center
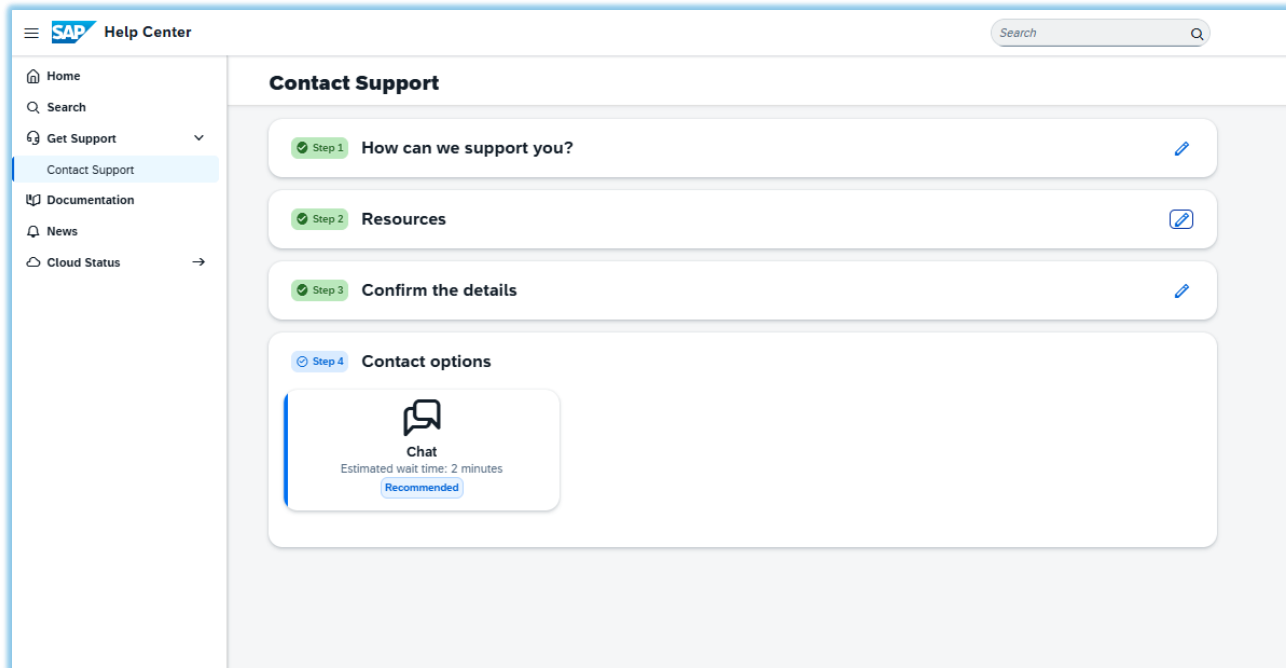

Step 3 will require you to provide more detailed information about your issue. Please fill in / select from drop-down all mandatory information marked with a red asterisk. Once completed click „Next".

How to log a Case to Ariba Help Center

S+N

Step 4 will give you the Contact options – most often it will be via chat which is the recomended point of contact for the SAP Support Team.