

How to Find an eIFU for a Product

Smith & Nephew, Inc. has made available an eIFU (electronic instructions for use) website ifu.smith-nephew.com which will house product inserts. Smith & Nephew has previously provided instructions for use in paper format within the product packaging. In an effort to reduce costs, become more environmentally friendly, and keep up with digital trends, the printed IFU is being reduced/eliminated in compliance with country specific eIFU guidelines.

As our customer, you have access to the electronic version of an IFU on the website as well as access to a printed IFU. The content of online vs paper IFUs are identical, though styles may differ (paper size, font size, etc.)

Benefits of eIFU

- Environmental aspects: reduction of paper waste, and possible smaller packaging sizes.
- Easier revision control of instructions for use: the latest version will always be readily available.
- One single source where you can view and download IFUs for the whole Smith & Nephew product portfolio. In addition to the eIFU, you will also be able to search for additional labeling documents associated with a product, such as:
 - User Manuals and Instructions for Use
 - Symbols Glossary describing the meaning of the symbols used on labels, IFUs, and on the products themselves
 - Instructions for Cleaning, Sterilization, Inspection and Maintenance
 - Assembly/Disassembly instructions
 - Quick Start Guides
 - Patient Implant Leaflets

How do I know if my product is eIFU eligible?

If your product label(s) includes the eIFU symbol , the IFU is available on the eIFU website.

What does this mean for customers whose products are eIFU eligible?

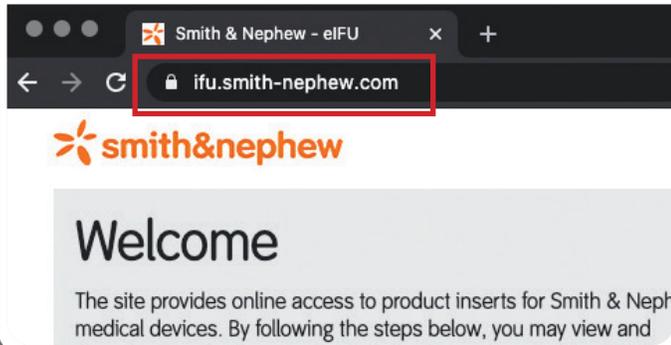
The IFU, in your required language, will be available via the eIFU website and will not be shipped with the product.

Website Compatibility



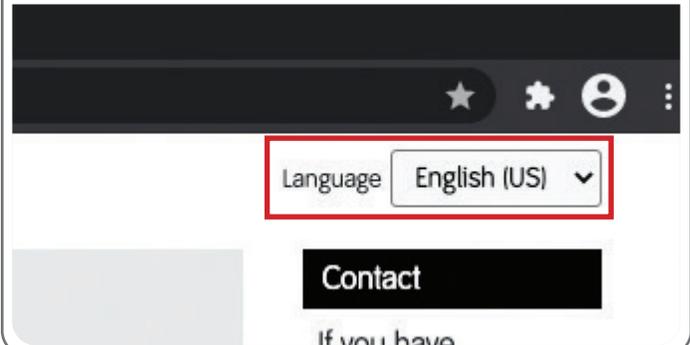
STEP 1 - Website Address

Go to **ifu.smith-nephew.com** in your web browser.



STEP 2 - Language Selection

Select your language from the top right of the page



STEP 3 - Search

- Select your **Country**
- Enter the **REF#** from the product label or the **Product Description** into the **Product Search** box
- Select I am a **Health Care Provider** from the drop-down menu
- Select the **Accept and Continue** button and click on the **Search** button

Country

A Australia

Product Search

B 72205198

Enter Product REF or Description

I am a **Health Care Provider** **C**

The information on this website is not intended as a substitute for professional medical advice or services from a qualified healthcare professional familiar with a patient's medical history. Any advice and recommendations on this website, including without limitation all Instructions for Use and User Manuals, are presented solely for general educational and informational purposes. Patients should seek the advice of a suitably qualified healthcare professional regarding any medical complaint and before starting any medical treatment.

D Accept and Continue **Search**

Frequently Asked Questions

STEP 4 - Search Results

Results will appear below the search box and all relevant product inserts will be listed.

Select the insert in your language (if available) or select the multi-language version presented

Search results with separate language documents

72203299 Spider 2 **A**

Product Manual

126-99-01 SPIDER2 Limb Positioner **B**
Current Version: J **C** 12-2020

Other Languages Available

English	Deutsch	Español
Français	Italiano	Svenska
Nederlands	Português	Ελληνικά
Dansk	Suomi	Norsk
Česky	Magyar	Polski
Slovensky	Български	Türkçe
Hrvatski	Eesti	Latviešu
Lietuviu	Slovenščina	Română

Previous versions **D**

Search results with a multi-language document (all languages supplied in one PDF)

7209926 graft tensioning device

Instructions for Use

10601490 Graft Tensioning Device IFU
Current Version: D 9-2020

Other Languages Available

Multiple Language

- A. REF# from Product Label
- B. Product Insert Type, Number, and Current Revision
- C. Date the document was added to the website
- D. Previous Revisions of the document

STEP 5 - Open/Save

Select **Open** or **Download/Save** from the prompt

Open

Save ▼

Cancel

<p>How do I enter the product SKU number (REF)?</p>	<p>As it is shown on the label, including any special characters (dash, slash, period, etc.), for example: 0123 123-45-678 PH002567</p>
<p>How do I search by Product Name?</p>	<p>Enter the product name as it appears on the product label. Trademarked (TM, ™) names are not translated. GENESIS II POLARSTEM ACUFEX</p>
<p>Why there are no results shown?</p>	<p>Not all Smith and Nephew products have an IFU. If there is no IFU associated with a certain product, the following message will be displayed: “document not found”.</p>
<p>Why are there no results shown in my language or country of choice?</p>	<p>This website and its content are intended only for the countries listed in the site selections. If you are a resident of a country other than those to which the site is directed, please contact your local Smith & Nephew representative to obtain the appropriate product information for your country of residence.</p>
<p>Who do I contact if I need assistance for the download?</p>	<p>Please contact your local Smith & Nephew representative</p>
<p>When is the call center available to order a free paper copy of the eIFU?</p>	<p>24 hours a day, 7 days a week.</p>

How to Request a paper copy

Paper copies are available at no additional cost and will be delivered within 7 calendar days of the request.

1. Locate the **Contact** information to the left of the home page
2. Select the **Request Now** button to pull up the request form
3. Provide your
 - Name
 - Email
 - Address to send the IFU
 - Product REF# or Description from the label
 - Desired language
4. Or, you can call Customer Service on 13 13 60. Follow the operator instructions.
5. The paper copy of the labeling insert will be delivered at the indicated address without any additional cost, and within 7 calendar days.



Contact

To request a printed copy of a document, please complete the following information and click Submit. Printed copies will be delivered within 7 calendar days.

Name

Email

Shipping Address

Product Requested

Language Requested